Name :	MANAGE	MENT OF PERFORN	MANCE MEASU	REMENT			
module/course		Student	Credits	Semester	Frequency	Duration	
code IAP6221		workload	(ECTS)	2	Even		
						1x per	
						semester	
		510	4.53 ECTS:				
		(minutes/week)					
		Types of	Contact hours		Independent	Class size X	
		courses :	150 minutes/\	week	study	students	
					360	15 students	
		Tutorial/Lectur			minutes/week	(S2)	
	Ι	e/Response					
1	Prerequi	sites for participati	on				
2	Learning outcomes						
_	Students understand various basic concepts and theories of performance						
	measurement management (P1)						
		Students understan		hallenges and o	hstacles in nerfor	mance	
		measurement man		nancinges and o	batacies in perior	marice	
		Students are able to		is cases of nerfo	ormance measure	ement	
		management at nat	•	•	ominance measure		
		Students are able to	_	•	mnroving nerform	nance	
		measurement man					
3	Description						
		ourse provides students with an understanding of management and performance urement. In addition, this course provides a basic ability for students to be able to					
		ement. In addition, and design public s	•		•	o be able to	
4	-		ector periorina	nce measureme	ent systems.		
4	Subject aims/Content:  1. Introduction: Definition and History of Management and Performance						
		Measurement		y or wanageme	ant und i ciroinnai	icc	
	-	Definition of impor	tant concents ir	n nerformance r	management		
		Performance mana	•	•	nanagement		
		Performance meas	•	and stuges			
		ncorporation Perfo		ation			
		Use of performance		adon			
		User performance i					
		Performance mana		x			
		mpact of using per	-				
		Balanced Scorecard					
		ndex as a measure	•		ector		
		Public service perfo	-				
		The future of public			nent and measure	ement	
		·					
5	Teaching methods lectures, discussions, seminars						
6		ent methods:	ai 5				
U	V33C33111	chi memous.					

	assignments, Mid-Term Exam, Final-Term Exam, quizzes,		
7	Other information eg bibliographical references:		
	1. Van Dooren, Wouter, Bouckaert, Geert, & Halligan, John. (2015). Performance		
	Management in the Public Sector. Routledge.		
	2. de Bruijn, Hans. (2007). Managing Performance in the Public Sector. Routledge		