

Name: Public Sector Performance Management and Measurement					
module/course code	Student workload	Credits (ECTS)	Semester	Frequency	Duration
IAP62002	510 (minutes/week)	4.53 ECTS	IV	Even Semester	1x per semester
	Types of courses: Tutorial/Lecture/ Response	Contact hours: 150 minutes/week		Independent study: 360 minutes/week	Class size X students: 30 Students (S1)
1	Prerequisites for participation -				
2	Learning outcomes <ol style="list-style-type: none"> 1. Students understand various basic concepts and theories of performance measurement management (P1) 2. Students understand the various challenges and obstacles in performance measurement management (P1) 3. Students are able to analyze various cases of performance measurement management at national and global levels (KK1) 4. Students are able to make recommendations for improving performance measurement management at the national and global levels (KK1) 				
3	Description This course provides students with an understanding of management and performance measurement. In addition, this course provides a basic ability for students to be able to analyse and design public sector performance measurement systems.				
4	Subject aims/Content: <ol style="list-style-type: none"> 1. Introduction: Definition and History of Management and Performance Measurement 2. Definition of important concepts in performance management 3. Performance management cycles and stages 4. Performance measurement 5. Incorporation Performance information 6. Use of performance information 7. User performance information 8. Performance management paradox 9. Impact of using performance information 10. Balanced Scorecard in the public sector 11. Index as a measure of performance in the public sector 12. Public service performance measurement 13. The future of public sector performance management and measurement 				
5	Teaching methods lectures, discussions, seminars				
6	Assessment methods: assignments, Mid-Term Exam, Final-Term Exam, quizzes,				
7	Other information e.g. bibliographical references:				

	<ol style="list-style-type: none">1. Van Dooren, Wouter, Bouckaert, Geert, & Halligan, John. (2015). Performance Management in the Public Sector. Routledge.2. De Bruijn, Hans. (2007). Managing Performance in the Public Sector. Routledge
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